# Artificial Intelligence Round Table

Ga HIMSS Regional Event

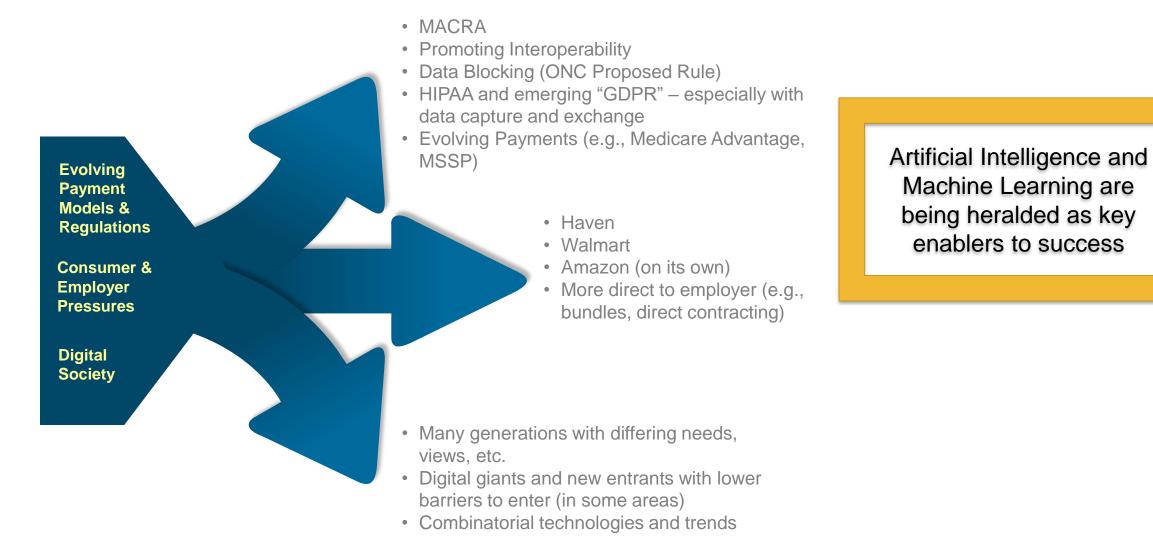
Columbus, GA

Paula J Edwards, PhD June 17, 2019

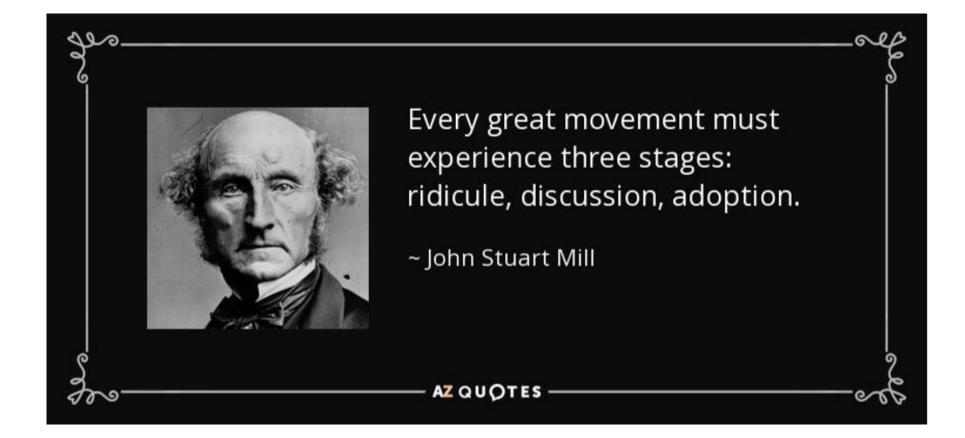
# **Topics**

- Why Artificial Intelligence (AL) in healthcare?
- What is AI? Machine Learning (ML)?
- How is it actually being used in healthcare?
- Round table discussion

#### Healthcare Industry Is Rapidly Changing



### AI & Machine Learning In Healthcare



#### AI & Machine Learning In Healthcare Enabling Predictive and Prescriptive Analytics

	HIMSS Analyti	ics Adoption Model for Analytics Maturity (AMAM)	2017	Gartner's Analytics <u>Ascendancy Model</u>	
UNC Rush	Stage 7	Personalized Medicine & Prescriptive Analytics	0.0%	Prescriptive Analytics	
Geisinger	Stage 6	Clinical Risk Interventions & Predictive Analytics	0.0%	Predictive Analytics	
_	Stage 5	Enhancing Quality of Care, Population Health and Understanding the Economics of Care	28.6%	1	
	Stage 4	Measuring & Managing Evidence Based Care, Care Variability & Waste Reduction	9.5%	Diagnostic Analytics	
	Stage 3	Efficient, Consistent Internal/External Report Production and Agility	9.5%	Descriptive Analytics	
	Stage 2	Core Data Warehouse Workout	23.8%		
	Stage 1	Foundation Building: Data Aggregation and Initial Data Governance	9.5%		
	Stage 0	Fragmented Point Solutions	9.5%		

Source: HIMSS Analytics. "2017 Essentials Knowledge Series: Clinical & Business Intelligence." Sep 25, 2017.

#### What is AI? Machine Learning?

#### **ARTIFICIAL INTELLIGENCE**

A program that can sense, reason, act, and adapt

#### **MACHINE LEARNING**

Algorithms whose performance improve as they are exposed to more data over time

#### DEEP Learning

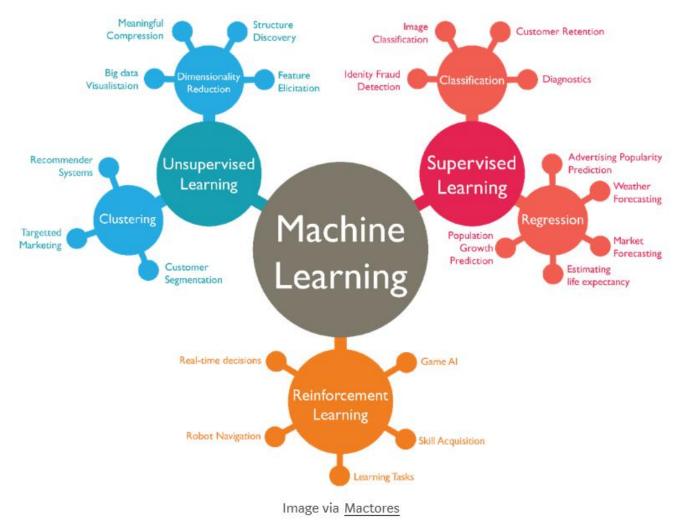
Subset of machine learning in which multilayered neural networks learn from vast amounts of data

### What is AI? Machine Learning?

Machine Learning vs Artificial Intelligence					
Machine Learning is a type of Artificial Intelligence that gives the ability for a computer to learn without being explicitly programmed. It uses an algorithm to parse data, learn from it, and make decisions accordingly.	Artificial Intelligence is the theory and development of computer systems able to perform tasks intelligently similar to a human being.				
Functionality					
Machine Learning focus on accuracy and patterns.	Artificial Intelligence focuses on intelligent behavior and the maximum change of success.				
Categorization					
Machine Learning can be categorized to Supervise Learning, Unsupervised Learning, and Reinforcement Learning.	Artificial Intelligence based applications can be categorized as applied or general.				

Source: https://www.differencebetween.com/difference-between-machine-learning-and-vs-artificial-intelligence/

### Remind me: What is AI? Machine Learning?



# **Conventional AI Applications in** Healthcare

APPLICATION	POTENTIAL ANNUAL VALUE BY 202	KEY DRIVERS FOR ADOPTION
Robot-assisted surgery	\$40B	Technological advances in robotic solutions for more types of surgery
Virtual nursing assistants	20	Increasing pressure caused by medical labor shortage
Administrative workflow	18	Easier integration with existing technology infrastructure
Fraud detection	17	Need to address increasingly complex service and payment fraud attempts
Dosage error reduction	16	Prevalence of medical errors, which leads to tangible penalties
Connected machines	14	Proliferation of connected machines/devices
Clinical trial participation	13	Patent cliff; plethora of data; outcomes-driven approach
Preliminary diagnosis	5	Interoperability/data architecture to enhance accuracy
Automated image diagnosis	3	Storage capacity; greater trust in AI technology
Cybersecurity	2	Increase in breaches; pressure to protect health data
SOURCE ACCENTURE		© HBR.ORG

Harvard Business Review: https://hbr.org/2018/05/10-promising-ai-applications-in-health-care

#### WHAT

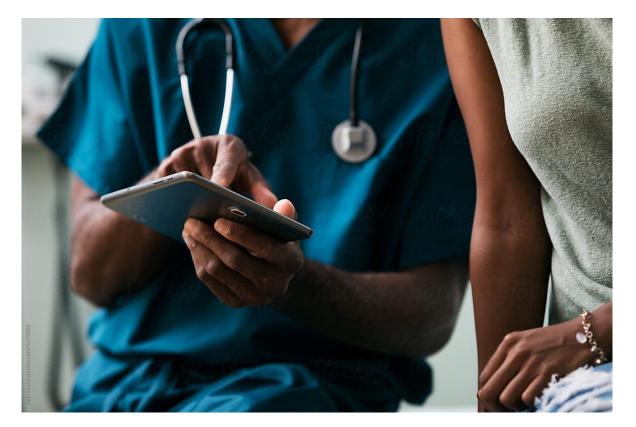
Provide ranked treatment options for breast cancer patients

#### HOW

- EHR Abstracted observational database of cancer patients
- Compares outcomes of similar patients to current patients
- IBM Watson for Oncology (WfO)

#### IMPACT

Physician selected 'Not Recommended' option 24.5% of time without support vs 4.7% of time with support





#### WHAT

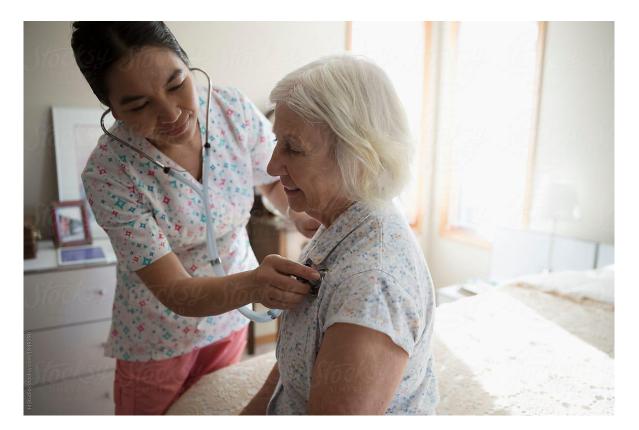
Reduce Clinical Variation & LOS

#### HOW

- Unsupervised learning topology to group patients
- Identify 'goldilocks group' better outcomes, lower cost – and develop care path

#### IMPACT

\$198K in savings for Pneumonia, COPD, CHF, Septic Shock, Sepsis w/o Shock







#### ◎ Cleveland Clinic

himformatics

#### WHAT

Keepers vs Leakers

#### HOW

- K-means clustering
- Identify unique traits of 'leakers'

#### IMPACT

Found 'leakers' tended to be in far western suburbs, had twice the rate of cognitive disease



#### ◎ Geisinger

#### WHAT

**COPD** Chronic Care Management

#### HOW

- Identify at-risk & undiagnosed patients
- Identify factors driving risk & interventions to prevent avoidable ER or IP stay
- Jvion Cognitive Machine

#### IMPACT

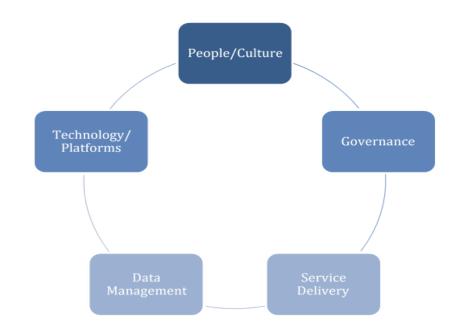
- Identified COPD patients at 30x increased risk
- 50% reduction in avoidable admissions for COPD

### **Round Table Discussion**

- Is your organization using AI/Machine Learning today? If so, what are you using it for?
  - Are you using self-developed models or using vendor-developed AI/ML models/solutions?
- What areas in your organization have the greatest potential to benefit from use of AI/ML?
- What 'keeps you up at night' related to use of AI/ML in your organization?
- What barriers impede use of AI/Machine Learning in your organizations?
- What facilitators could help you start/expand/sustain your use of AI/ML?

#### **Closing Thoughts**

To use AI and Machine Learning to drive change, it takes more than just data & technology...

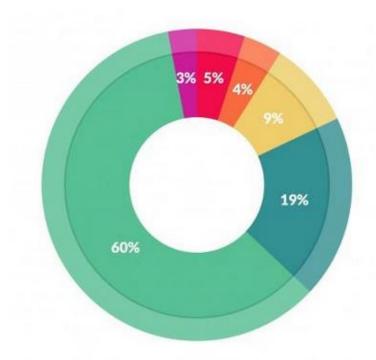


# Appendix

## **Getting started**

- Start small
- Bake in ROI from the start
  - Choose a high-profile project
  - Prove the value & impact on the patients & the organization
  - Who are stakeholders best equipped to help realized value
- Fail fast and often (and as cheaply as possible)
- Good methodology is crucial
  - Bring physicians in early
  - Use an iterative approach
  - Include model refresh as models get stale over time
- Transparency and explainability are key to success
- Operationalizing AI/ML requires a different skillset than developing the model
- Consider biases and ethics

#### Facilitator: Platforms and Governance to Shorten 'Time-to-Insight'

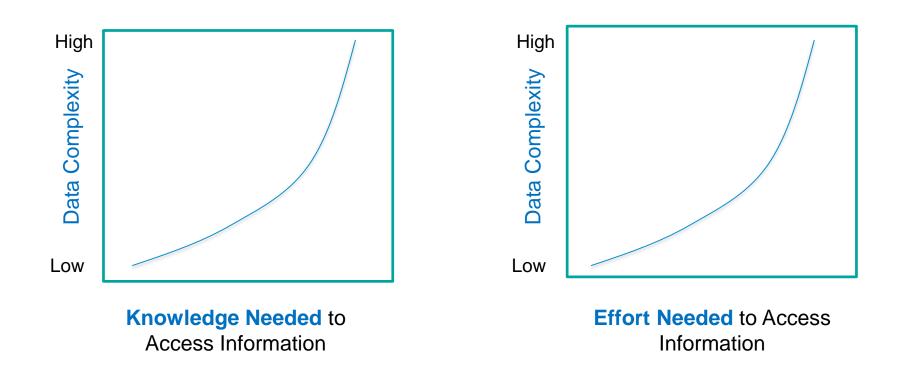


What data scientists spend the most time doing

- Building training sets: 3%
- Cleaning and organizing data: 60%
- Collecting data sets; 19%
- Mining data for patterns: 9%
- Refining algorithms: 4%
- Other: 5%

Source: Press, G. "Cleaning Big Data". Forbes. March 23, 2016

#### Facilitator: Data Stewardship to Shorten 'Time-to-Insight'



Lack of data stewardship and lack of the fit-for-purpose analytics tools increase the knowledge and effort required for self-service access

## Assessing Model Fit & Utility

HealthData Management	All Sections -			
NOW READING: The Latest	Most studies evaluating Al in radiology didn't validate the HIT Think Why humans still hold the advantage in decision	Tech, telemedicine aids care at new Mount Sinai surgery suite	Anthem jo to find ber	
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Marla Durben Hirsch	f in 🎐 🗠 …	Print 🖶 🖻 R	eprint	
Published April 11 2019, 7:40am EDT	A new report has found that most research applying	machine learning to review m	edical	
More in Radiology	images never validated the outcomes obtained.			
Artificial intelligence Machine learning Medical imaging	The revelation—contained in a report entitled Design Characteristics of Studies Reporting the Performance of Artificial Intelligence Algorithms for Diagnostic Analysis of Medical Images: Results from Recently Published Papers—casts doubt on whether AI research can			
	be applied to actual patient care.			

"Of 516 studies published between Jan. 1, 2018, and Aug. 17, 2018, only 6 percent of the studies performed any external validation. However, none of those studies adopted all of the recommended design features for robust validation of the clinical performance of the artificial intelligence algorithms."

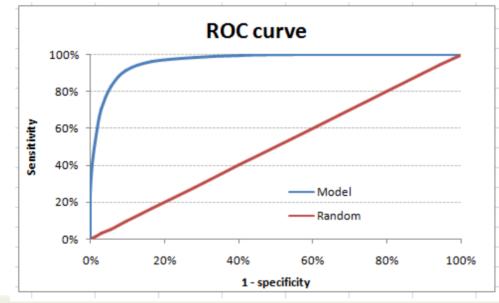
Sources:

- <u>https://www.healthdatamanagement.com/news/most-studies-evaluating-ai-in-radiology-didnt-validate-the-results?utm\_campaign=MorningRounds-</u> <u>Apr%2011%202019&utm\_medium=email&utm\_source=newsletter</u>
- https://synapse.koreamed.org/DOIx.php?id=10.3348/kjr.2019.0025



## Assessing Model Fit & Utility

Confusion Matrix		Actual		
		Positive	Negative	
Predicted	Positive	а	b	<b>Positive Predictive Value</b> = a / (a+b)
	Negative	С	d	<b>Negative Predictive Value</b> = d / (c+d)
		<b>Sensitivity</b> = a / (a+c)	<b>Specificity</b> = d / (b+d)	Accuracy = (a+d) / (a+b+c+d)



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